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## **American Telesis announces Managed Services for Dedicated Internet**

American Telesis (Booth #334), a facilities based carrier providing Private Lines and Specialized Voice Circuits across the U.S. and Canada is responding to industry demands by adding Managed Services for Dedicated Internet. Monica Bauer, Vice President of Operations told us, "This is an exciting time. We completed the testing of our Managed Services offering and are thrilled with the results. We are certain that our Agents, Resellers and clients will feel confident, safe and secure utilizing this new service." American Telesis' Managed Services for Dedicated Internet provide state-of-the-art hardware and software, continuous performance monitoring and smart routing capabilities. Customers can now focus on their business, without the concerns they previously had with their Internet connections.

Consistent, conservative growth since 1992 has been the cornerstone of American Telesis' financial stability. Now with offices in New York City, Washington, DC, Los Angeles, Dallas and Chicago, American Telesis continues to provide clients with the superior quality service and support they deserve.

In response to its expanded office locations, American Telesis has again increased their workforce with professionals whose combined knowledge, experience and enthusiasm have strengthened their teams. The Provisioning Department added Polly Davidson with expertise in customer communication. Finance and Accounting welcomed Kyle Boyd whose attention to detail is unmatched. Shannon Shelton joined the Operations Division with organizational skills that enhance the day-to-day activities and finally, Joseph Tokar with his unsurpassed technical knowledge of routers, database and network design is now part of the Network Operations group.

Monica Bauer, Vice President of Operations, concluded, "Listening to the needs of telecommunication users is crucial. It is essential for us to provide our customers the right mix of services but ensure that we are continuing to support the products with the same high-level of service. The personal attention we deliver coupled with our integrity, diversity and expertise make all the difference to our clients. We want to thank our existing Agents and Resellers for their business and are excited to talk with them at the show. We are also looking forward to extending our reach to new agent relationships."